





Direct Primary Care

Direct Primary Care means having your own private physician that you interact with one-on-one.

With a Direct Primary Care Physician, you'll be able to easily schedule with, call, or message your personal provider directly with any questions or concerns.

\$0 Co-Pays • **\$0 Deductibles**



Same Day Virtual Appointments



1-on-1 Relationship with your Provider



Digital Records of Visits



Message or Call your Provider



80% off all Lab Work

EPIQUE



Free Prescriptions

Get the most common medications completely free.

With the Free Prescriptions benefit, you'll get the most prescribed medicines in the country sent directly to your door.

\$0 Co-Pays • Free Home Delivery



425+ Free Generic **Prescriptions**



Up to 80% off additional **Prescriptions**



Free Home Delivery



90-Day Supplies







Free Virtual Urgent Care

Reach a doctor on demand any time.

On holidays, weekends, or after-hours get same day appointments quickly with an in-house provider.

24 Hours a Day • 365 Days a Year



Same Day Virtual Appointments



40+ Urgent Care Medications at Retail



Doctor Follow Up & Check Ins



Primary Care Coordination



Free Mental Health

Talk to a mental health provider virtually when you need it.

Whether you want regular appointments to help build a healthy mindset, need urgent care for distress, or just want to talk.

\$0 Co-Pays • Same Provider • Urgent Care



Up to 12 visits a year covered



Same provider to build a relationship



Coordinate with Primary Dr for Prescriptions



Urgent Care providers for unexpected issues available 24/7





Can I add my Spouse or Dependents?

Yes, the cost is \$20/month for a spouse and \$5/month/child for up to 6 total dependants.

Is this Insurance?

No. This is not insurance. This is a Direct Primary plan which gives you direct access to your own private physician where you can call and message them directly to address your health concerns and build a 1-on-1 relationship.

Is this really free?

Yep! Your Epique Benefits Package includes Free Virtual Direct Primary Care, Free Prescriptions, Free Virtual Mental Health Visits, and Free Virtual Urgent Care.

What does this NOT cover?

Your benefits coverage is not insurance, and does not cover things like Hospital Stays, Ambulance Rides, MRI's, Cancer Care, and more. For this, we also provide access to HealthShare through Impact Health. Please see additional brochure about HealthShare Plan through Impact to learn more.

Can I use my own doctor?

You will be given the option to pick a provider from the network provided.

How do I get prescriptions?

Your doctor will call it in to our partner pharmacy. The pharmacy is virtual and will mail you your prescriptions directly at no additional charge. If you need urgent care medicines, your benefit covers several urgent care medicines at your local participating pharmacy.

What if my prescription isn't covered?

Your prescription benefit covers the top 95% of medicines prescribed in the United States. If you need a prescription not covered, you will receive a discount card that will provide up to 80% off.

Can Epique see my Medical Information?

No. We won't even know who your physician is, let alone what you've discussed. Epique's role in this benefit is to simply cover the costs through our third party vendors. We will never know what medicine your taking, who your doctor is, etc.



How does the Mental Health benefit work?

Once you've selected a participating mental health provider, you will schedule appointments with them online. Visits work like most telehealth visits, and your provider and you can work on a schedule that works for your plan. You get up to 12 visits per year included.

Can my mental health provider prescribe medicine?

In most cases, no. They can however make recommendations and, if you approve, share those recommendations with your primary physician who may write prescriptions for your mental health. Your Primary Care Physician can write any prescriptions you may need.

What happens if I leave Epique?

This benefit is not setup to be an individual benefit, and is provided as a group benefit. If you leave Epique, your benefit (like all Epique perks) will be closed. You may reach out to your doctor prior to leaving to see if they offer any plans or discounts for you to continue seeing them on your own in person or virtually.

What happens if I am behind on my monthly payments with Epique?

Monthly fees are how we are able to offer agents thousands of dollars worth of benefits that agents couldn't otherwise get on their own for the same price. Unfortunately, if you're not in good standing with Epique, like all of our benefits, your access will be shut down. We will warn you in advance before we shut down any benefits. We will try to avoid shutting down your healthcare benefits if we can, and will try reaching you by phone, email, and even text before we do so.

How long does it take to begin?

You should be enrolled in 7-10 business days upon registering for Epique Health. You will not be eligible for this benefit until after you've been with the company for at least 30 days.

How do I register for Health Care?

Inside of Epique Cloud, you will click on "Benefits & Services" to register. You will receive an email signup within 7 days to register for your healthcare account.

Who do I contact with questions?

You can reach Epique Support at 512-387-0722 or admin@epiquerealty.com



How many visits are included?

You have 12 virtual Primary Care visits included for each member of your plan, per year. You have an additional 12 virtual Urgent Care visits included for each member per year.

When can I book with my doctor?

Primary Care appointments are available Monday - Friday from 8AM - 5PM (EST). You can book Virtual Urgent Care appointments 24 hours a day, 365 days a year.

Does this cover Pediatric Visits?

Yes, if you add dependent children to your plan. The plan can cover children 2+ years old.

How do I book or see my history?

Once setup, you'll receive a link to setup your online portal. From there you can book appointments, see your medical history, prescriptions, chat with your doctor and more.

Where do I go to get lab testing?

If your doctor orders lab work, orders will be sent to the nearest Quest or LabCorp facility where you can have the lab work completed. Discounted pricing will apply with discounts of up to 80%. You can pay for the lab directly, use your HSA or FSA card, or submit the claim to your major medical insurance provider.

Can I transfer my existing prescriptions?

Yes, If you are currently taking a medication that is on our list, you can transfer it to our mail order pharmacy to receive the medication at no charge.

When will I get my medications?

If your doctor prescribes you an included medication, it will be processed via our mail order pharmacy and delivered to your home within 3-5 days.

Which medications are covered?

You can search the full list by logging into your online portal once all setup. There are hundreds of medications covered by this benefit.





What's the difference?



Free Health Care Benefits Package



- Free for Agents
- Free Virtual Doctor Visits
- Free Prescriptions
- Free Mental Health Care
- Discounted Lab Work

- Starting at only \$73/mo
- In Person Doctor Visits
- Hospital Stays
- Emergency Room
- Ambulance Rides

What's the difference between them?

The free benefit from Epique includes mostly virtual visits, free prescriptions, and discounted lab work but does not include things like in person care, ambulance rides, hospital stays, surgery, etc. Impact Healthshare bridges the gap by covering those in person and hospital related costs.

Do I have to choose one plan or can I do both?

You can do both! Use your free benefit from Epique to pay for things like your prescriptions and for virtual care, and use your Impact Health benefit for in person, emergency, or hospital coverage.

How do I signup for Impact Healthshare?

Visit impact.epiquerealty.com for more information about Impact Healthshare.

Is Impact Healthshare insurance?

No, it is not insurance, although it is very similar. Healthshare is a non-profit company and all savings are passed along to the users which is why the cost is much lower. Every dollar you spend goes to help someone else get coverage. Healthshare usually also covers more than most traditional insurance plans, and does not require in network doctors, hospitals, or specialists.

What does Impact Healthshare Cover?

Visit impact.epiquerealty.com for more information about Impact Healthshare coverage.

How much is Impact Healthcare

Coverage starts at \$73/mo for an individual or \$378/mo for an entire family. Visit impact.epiquerealty.com for a quote.

GET MORE INFO AT: impact.epiquerealty.com

